



Street Soccer – Volunteer Program Volunteer Agreement

A community initiative of The Big Issue.



As a volunteer for The Big Issue, I agree to the following conditions:

INTERACTING WITH PROGRAM PARTICIPANTS

- No program participant /player is to be judged or discriminated against on the basis of race, sexual orientation, gender, age, lifestyle or personal beliefs.
- It is not acceptable that volunteers enter into anything other than a professional working relationship with a player.
- Volunteer home numbers and addresses are never to be given out unless it is approved by the Street Soccer Coordinator.
- Volunteers should not socialise with players unless at a function organised and promoted by the local program (or if the volunteer has discussed and obtained permission from the Program Coordinator. When approached by participants outside the office, volunteers should always act in a professional manner.
- Personal money is not to be lent to player.
- Any personal information known about program participants is not to be discussed outside of program without consent of the vendor.

SAFETY

- The Street Soccer Program aims to provide a safe, friendly and non-confronting environment for all parties: staff, volunteers and participants.
- If a volunteer feels under threat she/he should withdraw without hesitation from the situation of risk and advise the local coach and or coordinator.

CONFIDENTIALITY

- Participant information and any organisational details of The Big Issue and Street Soccer Program are confidential. It is not to be discussed outside The Big Issue without permission.
- Participants have the right to privacy. Volunteers must not discuss information that participants have divulged to players and other personal issues outside of the office – or with other players. If you are not sure please ask your local Coordinator.
- Participants sometimes ask that something is kept quiet, or might wish to confide in you. It is important that you point out to them, that whilst you respect their right to privacy certain information has to be kept confidential inside the realms of the street soccer support team. This information should be shared in a private place.

INSURANCE

- Insurance cover is provided for volunteers for injury and death under The Big Issue's current insurance policy.

Volunteer Name:

Signature:

Date:

Emergency Contact Person:

Relationship:

Emergency Contact Details: